

Terms and Conditions of Sale

The property in the goods shall remain with Monarch Products (Marketing) Ltd t/a King Edward Catering Equipment until such time as the invoice is paid in full, but the risk in the goods passes to the buyer on delivery.

If payment of the total price or other sums is not paid by the due date the Company shall have the right with or without prior notice at any time, to retake possession of the whole or any part of the products and for that purpose to go upon any premises occupied by the buyer thereof without prejudice to any other remedy of the Company.

Our policy is one of continuous improvement and we reserve the right to change specifications without notice.

Prices shown on our current price list will be enforced at the time of receipt of order and are subject to VAT at the current rate.

£15.00 + VAT minimum order charge.

Delivery times quoted are approximate, goods are despatched on a 3 day delivery service to destinations within the UK Mainland. Offshore Islands, next day and timed deliveries are subject to additional charges.

A carrier will deliver to site but not to locations within site (such as upper floors or areas requiring special access), installation is not provided. There must be adequate facility and/or personnel at the receiving address to offload goods in excess of 30 kilos.

Orders cancelled after despatch will be subject to a 20% handling charge.

No goods are supplied on a "Sale or Return" basis unless prior written agreement from the Company is received.

Any shortages or damage must be notified to us within 48 hours of receipt of goods or a claim cannot be established.

Under no circumstances are we liable for any consequential loss, special damages or other indirect loss.

If any person or distributor undertakes the supply and/or fitting of parts not specified or supplied by King Edward Catering Equipment, then any guarantee for that product shall be void.

12 months parts & labour warranty only applies to products delivered to and/or used at locations with UK mainland addresses. All other addresses will be deemed as "offshore" and will only be eligible for 12 months parts only warranty.

Guarantee does not include bulbs, door seal, fuses, glass or damage to mains lead. Damage caused by abuse or incorrect use of equipment will not be covered by guarantee.

If at any time during a guarantee period a service call is requested and the equipment is found not to be at fault, a standard call-out charge will be levied.

Unless otherwise notified, our guarantee applies to parts failing within 1 year of equipment being supplied.

Our account terms require payment with order; for established accounts with credit terms we require payment prior to the expiry of 30 days from invoice date. After this date the invoice becomes overdue and will be subject to collection proceedings.

We withhold the right to charge the debtor any costs or interest incurred whether by agent or solicitor in recovering an overdue account. This includes Court costs and our own administration charge.

Should any of the conditions herein be in conflict with those of the buyer, these conditions shall prevail. These conditions and any contract entered into shall be subject to and construed in accordance with English Law.

Placing of an order constitutes acceptance of the above terms and conditions.