

Terms and Conditions of Sale

The property in the goods shall remain with Monarch Products (Marketing) Ltd t/a King Edward Catering Equipment (the seller) until such time as the invoice is paid in full, but the risk in the goods passes to the purchaser on delivery.

If payment of the total price or other sums is not paid by the due date the seller shall have the right with or without prior notice at any time, to retake possession of the whole or any part of the products and for that purpose to go upon any premises occupied by the purchaser thereof without prejudice to any other remedy of the seller.

Our policy is one of continuous improvement and we reserve the right to change specifications without notice. Prices shown on our current price list will be enforced at the time of receipt of order and are subject to VAT at the current rate. We charge a £15.00 plus VAT minimum order charge.

Delivery times quoted are approximate, goods are despatched on a 3-day delivery service to destinations within the UK Mainland. Offshore Islands, next day and timed deliveries can be arranged at cost to the purchaser. Please check your post code with the seller to confirm eligibility for free delivery prior to placing your order.

Our carrier will deliver to site but not to locations within site (such as upper floors or areas requiring special access), installation is not provided. There must be adequate facility and/or personnel at the receiving address to offload goods in excess of 20 kilos. Aborted deliveries are chargeable to the purchaser.

No goods are supplied on a "Sale or Return" basis unless prior written agreement from the seller is received. Returns will be considered provided the goods are unused, complete, in the original packaging and undamaged.

Orders cancelled any time after despatch will be subject to a 20% restocking fee. The return carriage charge must be paid for, insured and arranged by the purchaser. No returns are accepted under any circumstances after 28 days from date of invoice.

Any shortages or damage must be notified to us within 24 hours of receipt of goods or a claim cannot be established.

Under no circumstances is the seller liable for any consequential loss, special damages or other indirect loss.

If any person or distributor undertakes the supply and/or fitting of parts not specified or supplied by King Edward Catering Equipment, then any guarantee for that product shall be void.

Where offered, 12 months parts & labour warranty only applies to products delivered to and/or used at locations with UK mainland addresses, excluding Northern Ireland, all Islands & certain postcodes within Scottish Highlands. It is the responsibility of the purchaser to establish warranty applying to their order. All Ireland, Highlands & Islands addresses will be deemed as "offshore" and are eligible for 12 months parts only warranty.

Guarantee does not apply to bulbs, cordierite stone, door seal, fuses, glass or damage to mains lead. Damage or parts failing caused by abuse, lack of maintenance or incorrect use of equipment will not be covered by guarantee.

If at any time during a guarantee period a service call is requested and the equipment is found not to be at fault, a standard call-out charge will be levied.

Unless otherwise notified, our guarantee applies to parts failing within 12 months of equipment being supplied.

Our account terms require payment with order; for established accounts with credit terms we require payment prior to the expiry of 30 days from invoice date. After this date the invoice becomes overdue and will be subject to collection proceedings.

We withhold the right to charge the debtor any costs or interest incurred whether by agent or solicitor in recovering an overdue account. This includes Court costs and our own administration charge.

Should any of the conditions herein be in conflict with those of the buyer, these conditions shall prevail. These conditions and any contract entered into shall be subject to and construed in accordance with English Law.

Placing of an order constitutes acceptance of the above terms and conditions.

King Edward Catering Equipment, Porthouse Industrial Estate, Bromyard, Herefordshire, HR7 4NS
Tel: 01885 489200 E-mail: oven@kingedward.co.uk Web: www.kingedward.co.uk